Who can I contact?

Landeshauptstadt Magdeburg
Sozial- und Wohnungsamt
Beratungsstelle für ausländische Frauen
Abteilung Zuwanderung
Raum 333
Georg-Kaiser-Straße 3
39116 Magdeburg

Tel.: 0391 / 5 40 34 32
Mobil: 0151 / 1 96 06 26 9

You can reach us:

● by tram line 10 (last stop)
● by bus lines 53, 54, 55 und 58

Counselling for immigrant women with experiences of violence due to flight and expulsion

and / or

due to their housing and accommodation situation in Magdeburg.
**Counselling offer**

The socio-educational counselling is aimed at foreign women in the refugee shelters and in the communal apartments in Magdeburg, who are affected by psychological and physical violence.

**The counselling centre offers**

- affected women can talk about their experiences
- counselling, support and mediation in crisis and emergency situations
- introduction of protective measures in case of violence
- advice regarding topics of violence and how to deal with traumas
- socio-educational and individual help and support
- support for better coping with the challenges of everyday’s life, and activation of resources
- information about civil law protection measures (Violence Protection Act, Security and Public Order Act for Saxony-Anhalt)
- information on further assistance
- assistance in dealing with public authorities, the police and court
- assistance regarding residence permission issues and social law matters

**Principles of counselling**

- counselling is provided by socio-educational specialists
- counselling and personal data are treated strictly confidential
- counselling is free of charge and takes place on a voluntary basis

**Opening hours**

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
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<tbody>
<tr>
<td>Monday</td>
<td>09:00 – 12:00 o’clock</td>
</tr>
<tr>
<td>Tuesday</td>
<td>09:00 – 12:00 and 14:00 – 17:30 o’clock</td>
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<tr>
<td>Wednesday</td>
<td>by appointment</td>
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<tr>
<td>Thursday</td>
<td>09:00 – 12:00 o’clock</td>
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<tr>
<td>Friday</td>
<td>09:00 – 12:00 o’clock</td>
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Appointments for individual counselling can be arranged in our centre.